



REFUND POLICY

1. Refunds will be made if, and only if, we consider these merited in the circumstances in our absolute discretion. You must therefore submit all relevant information, copies of correspondence and other documents when making your request for a refund. Our decision on whether we will or will not issue a refund is final.
2. Requests for refunds should be sent as a logged enquiry to the Accounts Department accounts@gconnect.net
3. We will endeavour to deal with requests for refunds within 10 working days.