

SCHEDULE E

Terms and Conditions for the provision of Consultancy and Support Services

These Terms are to be read in conjunction with our General Provisions for the Supply of Services. Unless the context otherwise requires initially capitalised terms used herein shall have the same meaning as when used in our General Provisions.

1. Services

- (i) Details of our Consultancy and Support Services can be found on our website at <http://www.gconnect.net/consultancy.php>
- (ii) In providing Consultancy and Support Services we will provide advice and support which will be charged per hour or part hour during which Services are provided.

2. Charges

Charges for our Consultancy and Support Services are available on application.

3. Your Obligations

- (i) You will take all reasonable precautions against viruses and other disabling devices.
- (ii) You are responsible for all backups and we shall have no liability for any loss of data due to any failure on your part to back up data.
- (iii) You undertake to allow us access at all reasonable times to perform actions necessary to ensure continued access to the Internet.
- (iv) You undertake that you have obtained or will obtain all necessary consents for the use of all content available from your server and, without limitation to the indemnity in our General Provisions that you will under no circumstances host any content which contravenes our Acceptable Use Policy (<http://www.gconnect.net/legal.php>).
 - 1. suspend the Services, without prior notice, until you can reduce your bandwidth usage within the agreed parameters; or
 - 2. charge you for the excess bandwidth usage, over and above your package allowance..

4. Liability

- (i) If you notify us of any failure or defect in the Services our sole obligation will be restore your connectivity at the earliest possible occasion.
- (ii) Subject as above our liability is limited as provided in our General Provisions.